



NAVARASAM ARTS AND SCIENCE COLLEGE FOR WOMEN, ARACHALUR

(AFFILIATED TO BHARATHIAR UNIVERSITY COIMBATORE)

(ACCREDITED WITH “B” GRADE BY NAAC)

REPORT ON FEEDBACK ANALYSIS

2023-2024

Navarasam Arts and Science College For Women, Arachalur

(Affiliated to Bharathiar University Coimbatore)

Erode-638101, Tamilnadu, India

Introduction

Navarasam Arts and Science College for Women is situated in Arachalur. It is affiliated with Bharathiar University, Coimbatore. The college offers various courses like B.Com., B.A., and B.Sc. at Under Graduation level, M.Com, M.Sc., M.A., at the Postgraduate level and also M.Phil., Ph.D in Research Level. The Internal Quality Assurance Cell (IQAC) of the College has continuously been working on quality improvement and the betterment of student learning experiences. In order to analyze the lag areas of the college and scope for further improvement, feedback from various stakeholders have been received. This report focuses on the feedback of Students, Teachers, Alumni, Employers and Parents.


Students' Feedback

The Students' Feedback on the Institution and teaching learning process at Navarasam Arts and Science College For Women campus is designed to get formative feedback from students that can be used towards the improvements in the quality of course design and delivery, as well as student learning experiences. For the academic year 2023-2024, Students' feedback is sought from around 487 students who responded about the institution and teaching learning process. Majority of the student population (63%) agreed that the subject taught in the course is satisfactory and the majority (58%) agreed that the teachers communicate the subject effectively. Majority of the student population (48%) agreed that the teachers encourage the student participation in class and the majority (60%) of the student population agree that the teachers contribute to their personality development. Majority of the student population (58%) agreed that the course is helpful for higher education and employment and the majority (57%) agreed that the discipline of the institution was maintained. Majority of the student population (57%) agreed that the opportunities for sports and other extracurricular activities is good and the office function effectively in fee collection, Examination work etc., Majority of the student population are satisfied with the Library, hostel and Canteen and leisure bower. Majority of the student population (58%) agreed that the college offers chances for social service through NSS and Outreach programmes etc., and the majority (63%) of the students in the college provide value education through tutorial classes, talks, seminars, orientation etc., Majority of the student population (62%) agreed that there are talks on life guidance, Career guidance and Placement in the college. Majority of the student population (62%) agreed that the team work culture of the college helped the students to become better citizens and the majority (57%) of the students like to be in touch with the college even after they leave it.

Feedback Analysis Report

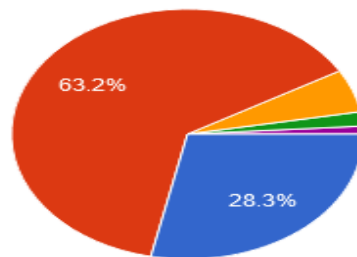
The analysis of the students' feedback clearly states that the good reputation and academic excellence of the college were factors in seeking admission to this institution. The students highly appreciated the effectiveness of the internal assessment by the college. It is observed from the students' feedback that the enhancement of the online education related technical knowledge of the students towards their studies could be encouraged.




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4. What do you think about the subject taught in the course?

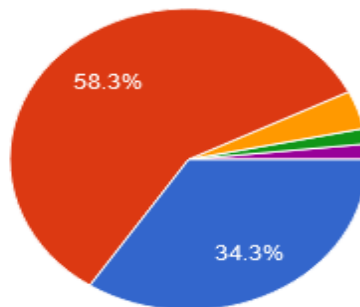
487 responses



STRONGLY AGREE
AGREE
NOT SURE
DISAGREE
STRONGLY DISAGREE

5. Do the teachers communicate the subject effectively?

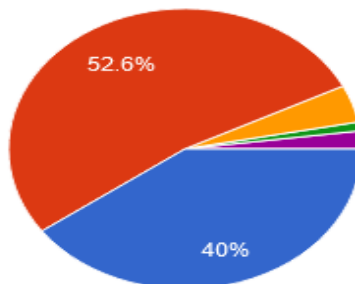
487 responses



STRONGLY AGREE
AGREE
NOT SURE
DISAGREE
STRONGLY DISAGREE


6. Do the teachers encourage student participation in class?

487 responses



STRONGLY AGREE
AGREE
NOT SURE
DISAGREE
STRONGLY DISAGREE




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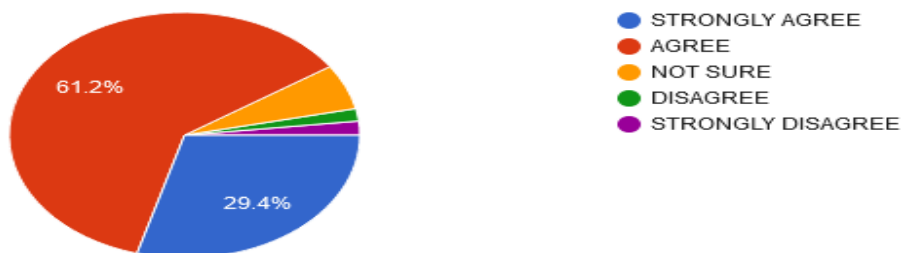
7. Do the teachers contribute to your personality development?

487 responses



8. Is the internal assessment effective?


487 responses



9. How far is your course helpful for higher education and employment?

487 responses




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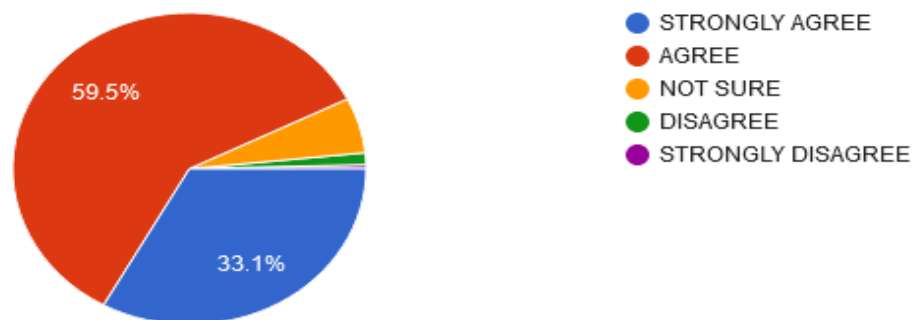
10. How well is the discipline of the institution maintained?

487 responses



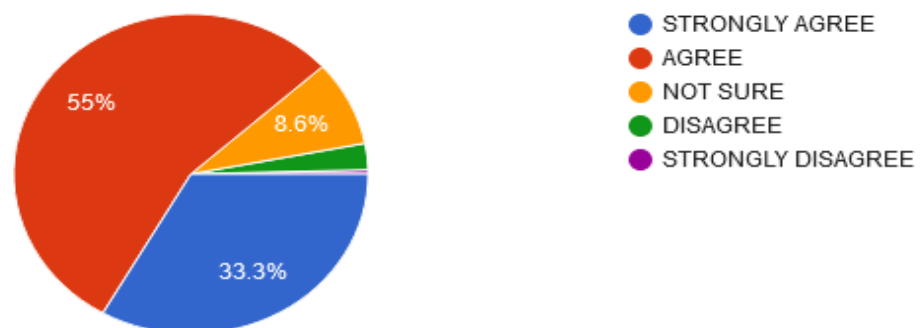
11. a) How far are the talks and seminars helpful in Value education


487 responses



11. b) How far are the talks and seminars helpful in Job Awareness

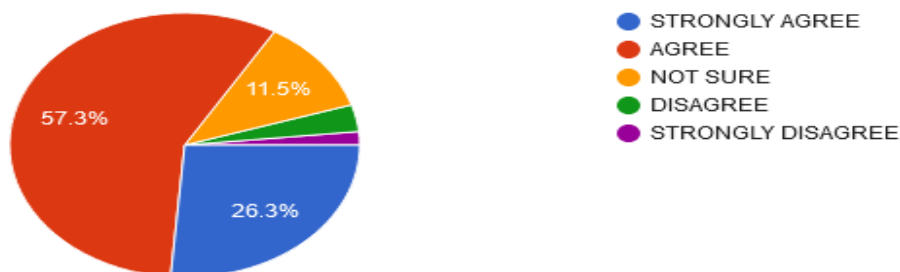
487 responses




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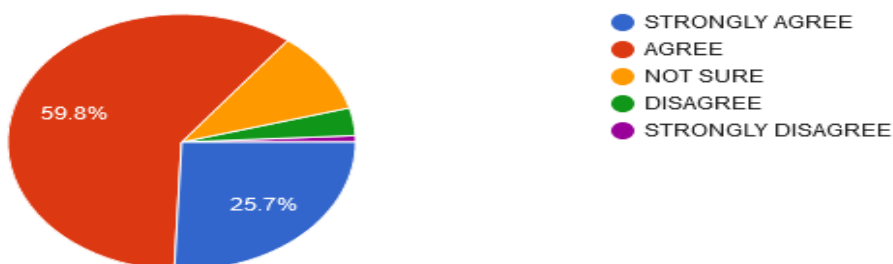
12. How do you assess the opportunities for sports and other extracurricular activities?

487 responses



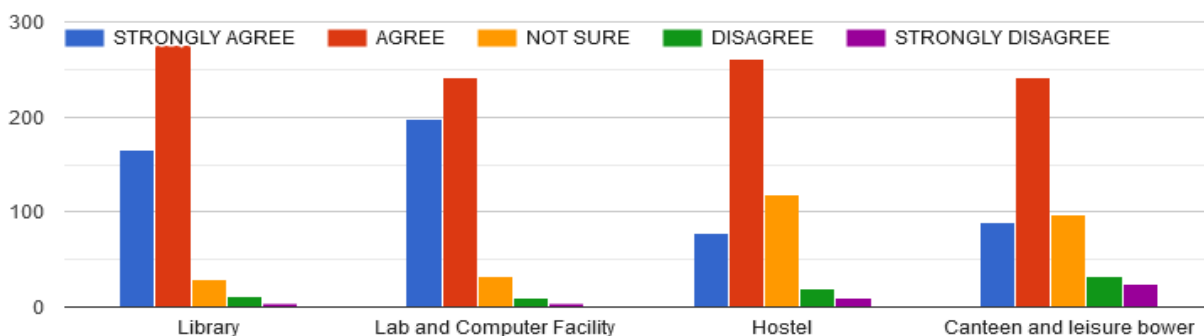
13. Does office function effectively in fee collection, Examination work etc.,

487 responses



14.a) How do you assess the followings

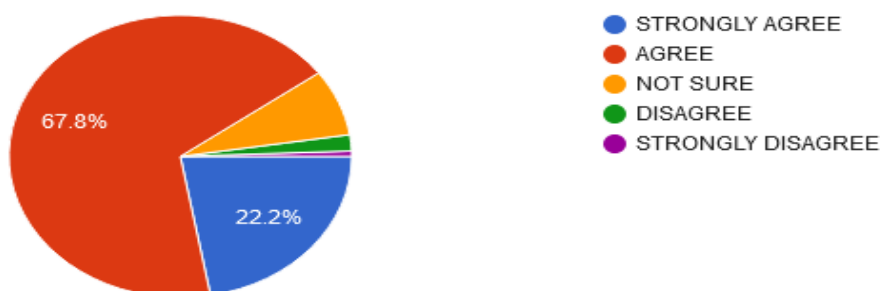
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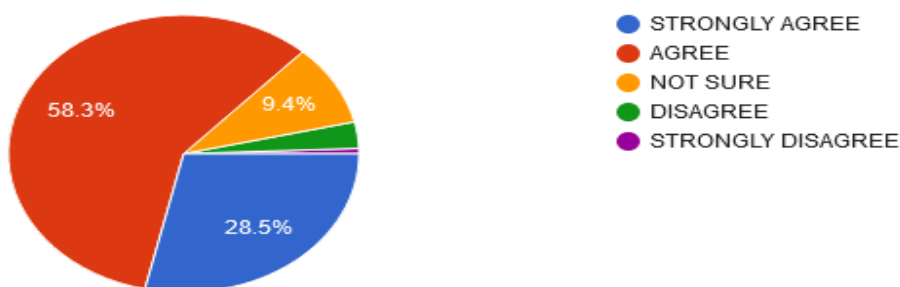
15. Do you think that the good reputation and academic excellence of the college were factors in seeking admission to this institution?

487 responses



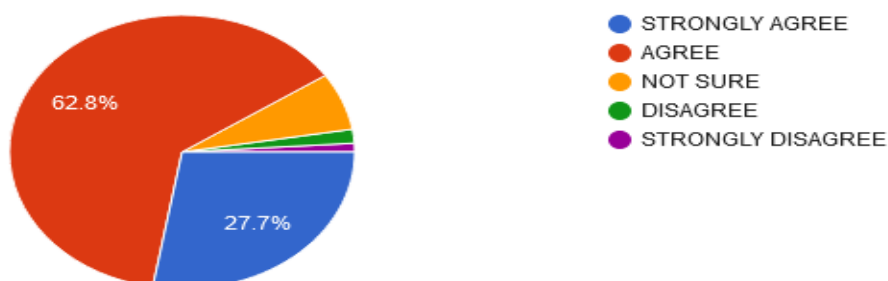
16. Does the college offer you chances for social service through NSS and Outreach programmes etc.,?

487 responses



17. Does the college provide value education through tutorial classes, talks, seminars, orientation etc.,?

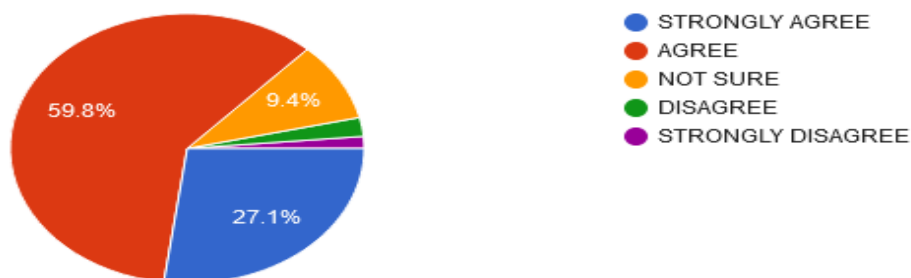
487 responses



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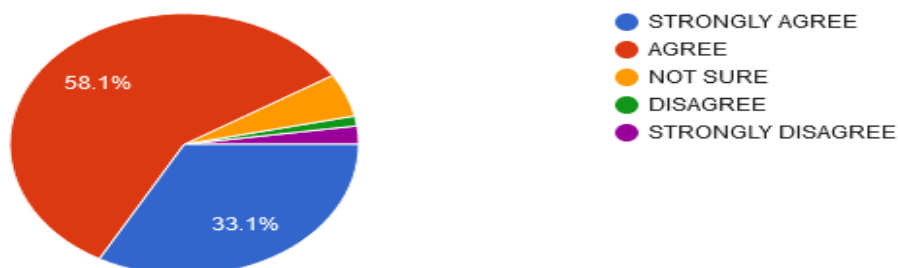
18. Are there adequate library and computer facilities to promote research culture?

487 responses



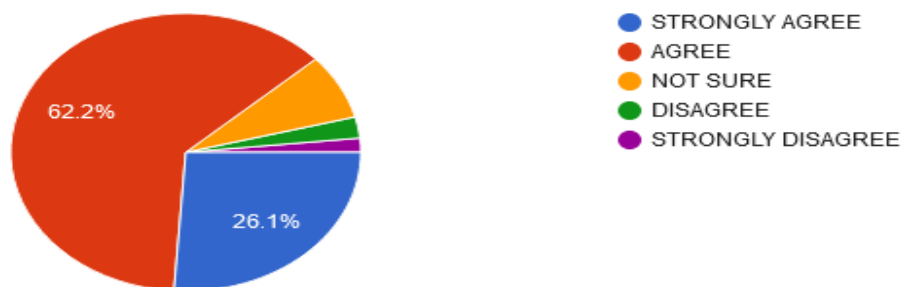
19. Does the college have disciplined and value base culture?

487 responses



20. Are there talks on life guidance, Career guidance and Placement?

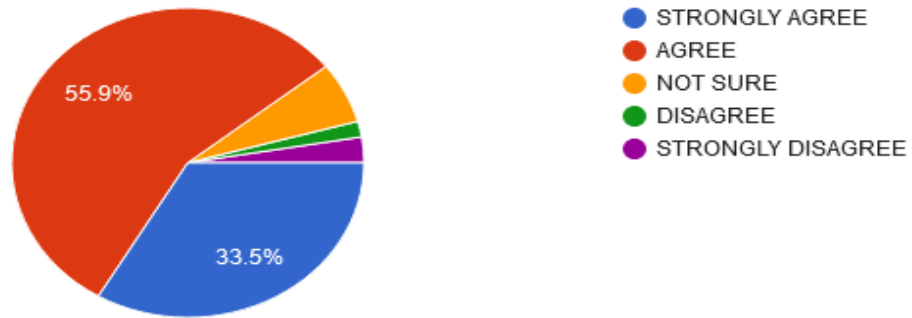
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21. Are the teachers helpful in your personal needs?

487 responses



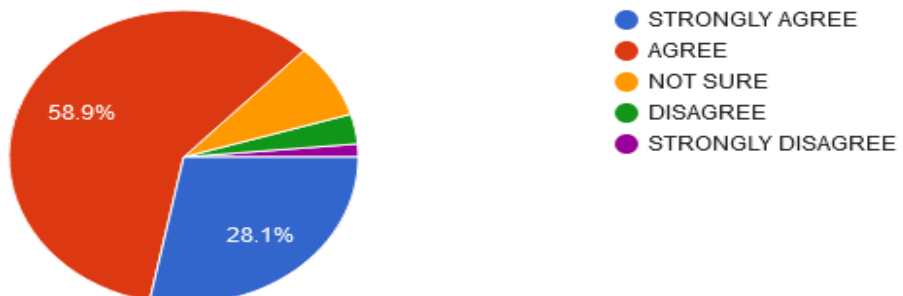
22. Has the team work culture of the college helped you to become better citizens?


487 responses



23. Has your personality improved after studying in this college?

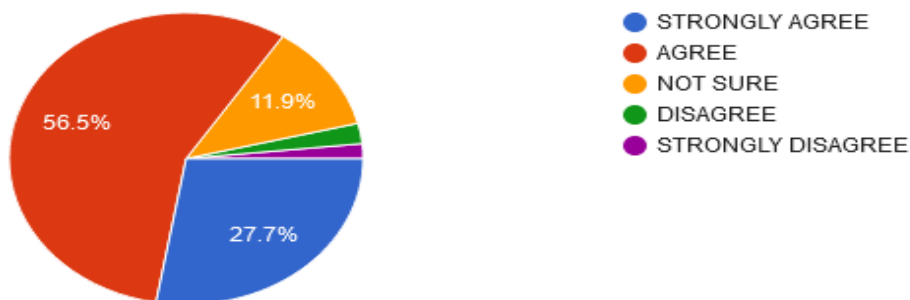
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24. Would you like to be in touch with the college even after you leave it?


487 responses



Teachers' Feedback

Feedback on various aspects of instructional resources and academic content is sought from around 47 faculty members of Navarasam Arts and Science college for women. The aspects such as provision of adequate time and resources for coverage of both theoretical and practical components in the syllabus, the coherence of the syllabus with Programme Outcomes, focus on necessary technical/ teaching skills, ensuring components that inculcate ethical values, enlisting reference books, focus on flexible curriculum based on current trends, updated elective courses etc. The inputs received from their feedback was taken into consideration for further necessary action wherever applicable. Majority of 62% of the teachers agree that the college vision, philosophy and objectives are referred to and reflected in college decisions. Majority of 51% of teachers agree students are disciplined and respect the faculties. Majority of 57% of teachers agree that the college provides opportunities for continuous development of faculties and equal opportunities are provided for all faculties. Majority of 57% & 44% of teachers agree that the college has adequate medical facilities and is equipped to handle medical and other emergencies and restrooms, toilets, laboratory, playground, classrooms are clean and well maintained. Majority of 59% of teachers agree that there is a good facility and encouragement to the Teachers for their research work. Majority of 55% & 57 of teachers agree that the syllabus of the programme is revised time to time and the syllabus is framed based on the understanding level of the students. Majority of 51% of teachers agree that data, documents, records and evidences are well maintained. Majority of 77% & 53% of teachers agree that the capability/ potential of the staff are fully utilized and the recognition/ incentive /appreciation of the individual work is given.



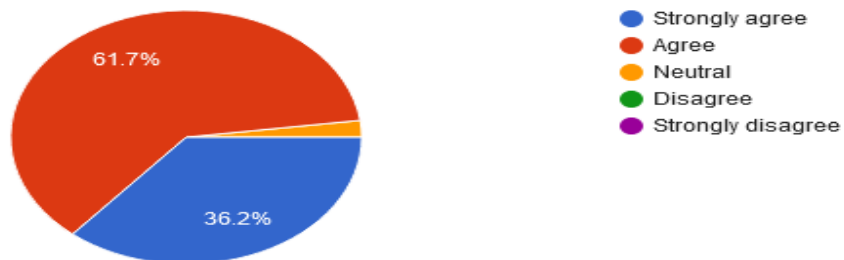

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Feedback Analysis Report

The analysis of the teachers' feedback reflects the high satisfactory level of the faculties related to the identification of the faculty development and the initiation of the programmes. They also state that the regular feedback review mechanism followed in the college helps them for their performance enhancement. The staff members agreed that the necessity for more technical related assistance for handling online classes is required and the equipment to handle medical and other emergencies can be improved.

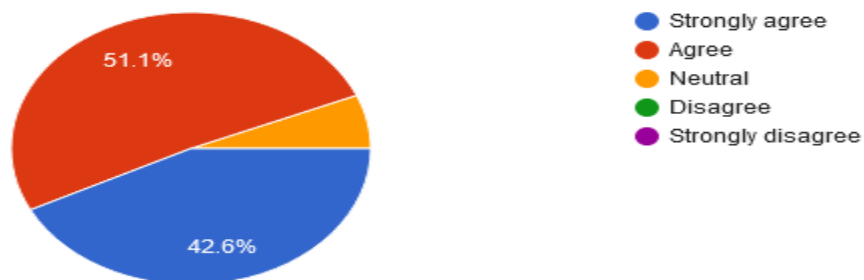
1.The college vision philosophy and objectives are referred to and reflected in college decisions.

47 responses



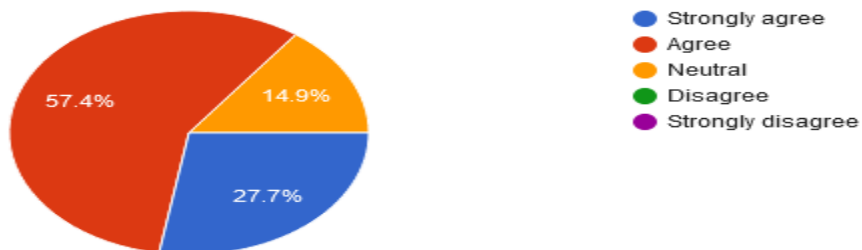
2.Students are disciplined and respect the faculties.

47 responses



3.College provides opportunities for continuous development of faculties.

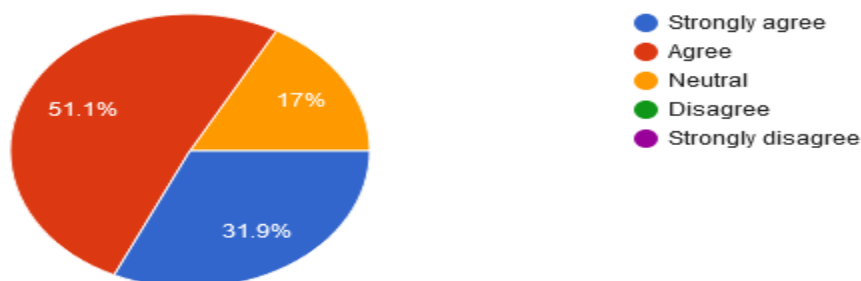
47 responses




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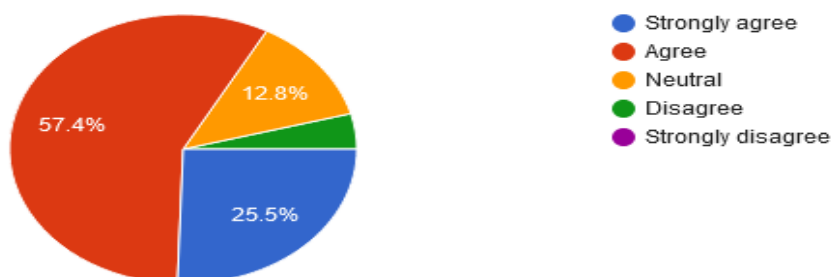
4. Equal opportunity for all faculties is provided.

47 responses



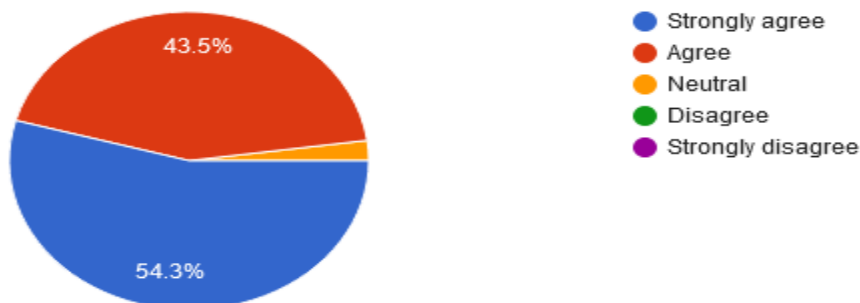
5. College has adequate medical facilities and is equipped to handle medical and other emergencies.


47 responses



6. Restrooms, toilets, laboratory, playground, classrooms are clean and well maintained.

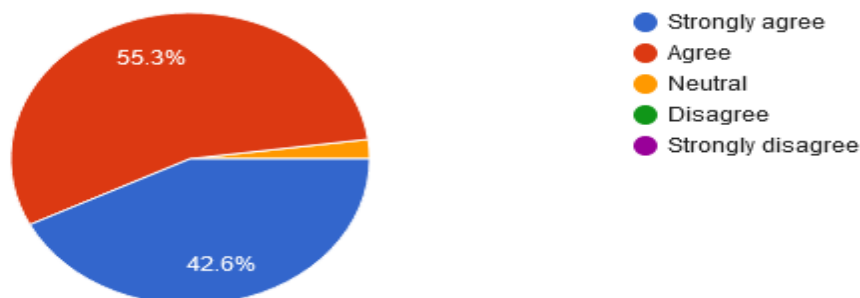
46 responses




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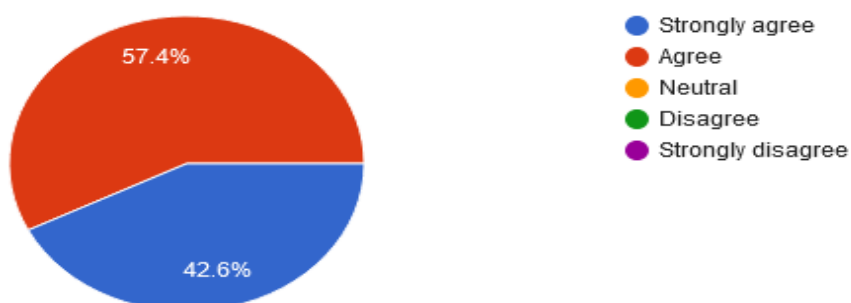
7.Syllabus of the Programme is revised time to time

47 responses



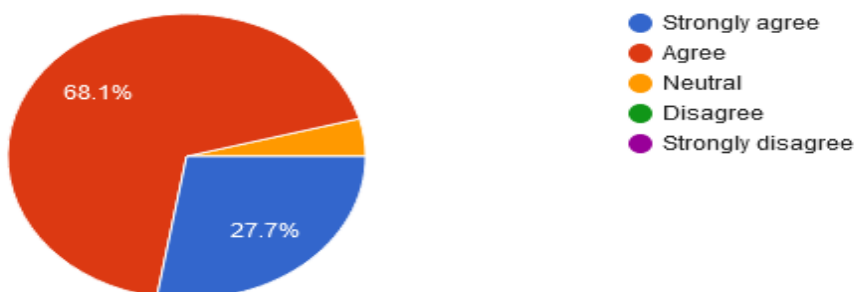
8.Syllabus is based on understanding level of students.


47 responses



9. Laboratory equipments including equipments, chemicals and specimens are regularly provided by the college.

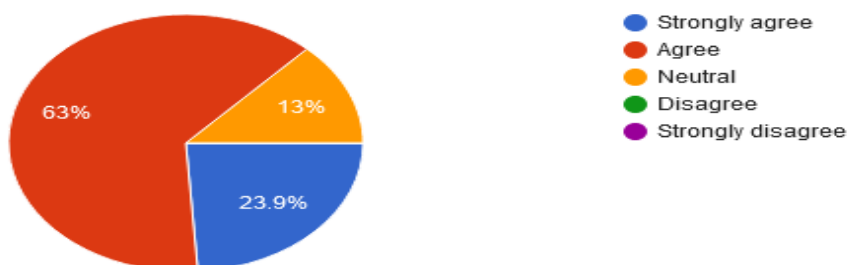
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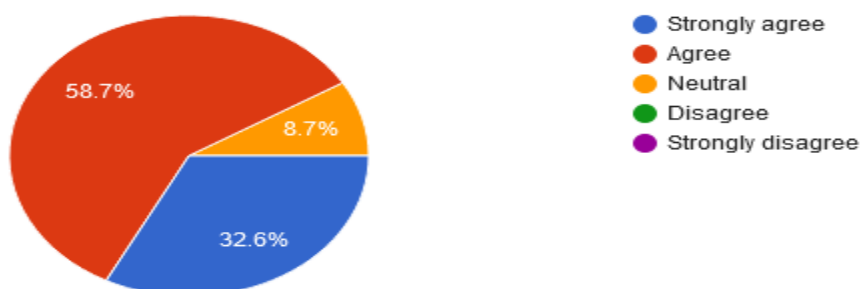
10. Computer facilities are made available for ICT based teaching to the teachers.

46 responses



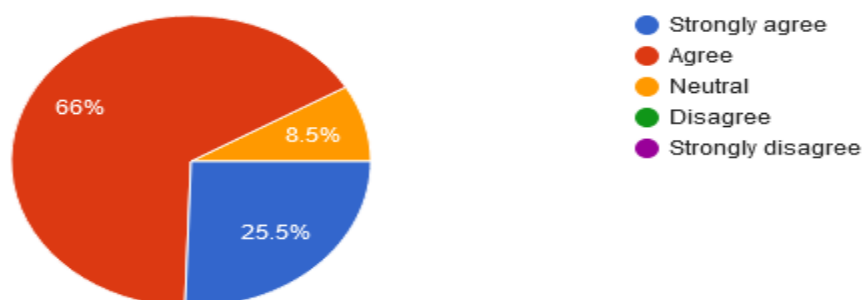
11. Good facility and encouragement to the Teachers for their research work.

46 responses



12. Course content is relevant in current scenario.

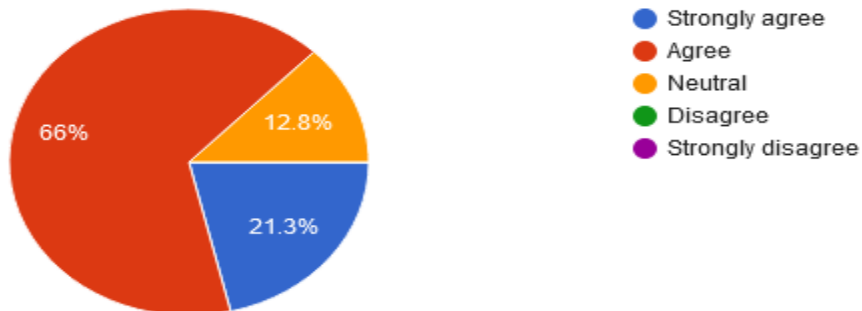
47 responses



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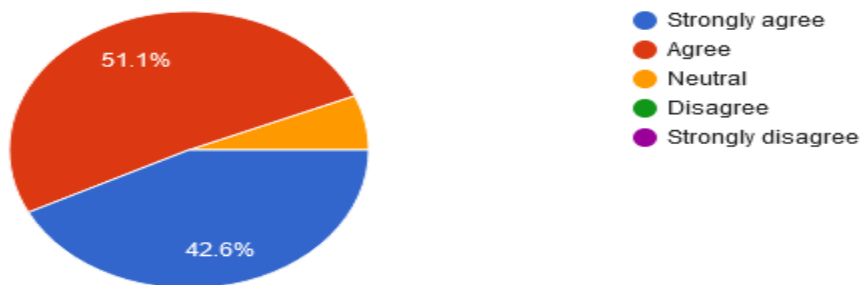
13. Course content suits real life situation.

47 responses



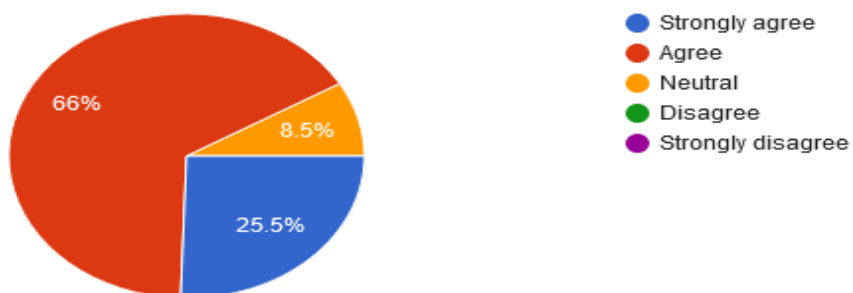
14. Principal/head is approachable and accessible and believes in building partnerships.


47 responses



15. Parents are satisfied with the college procedures and policies.

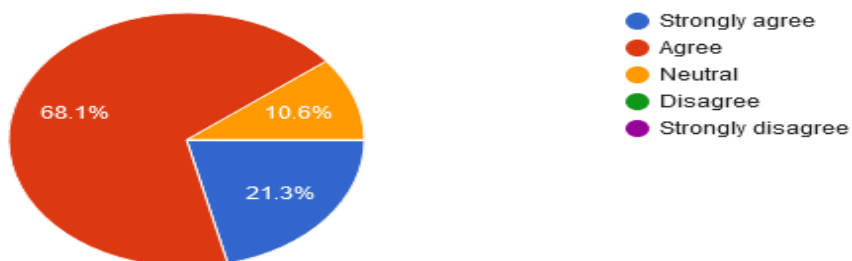
47 responses




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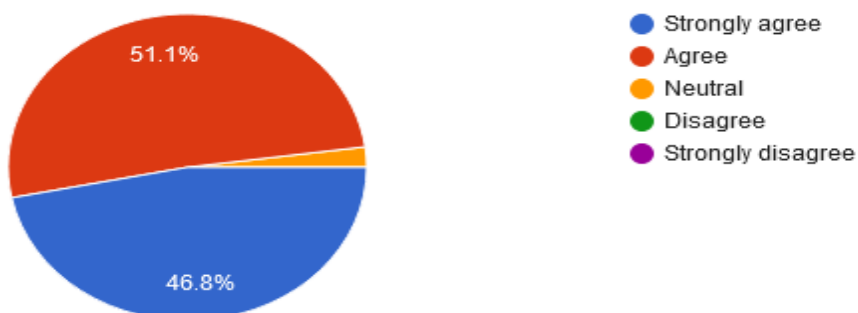
16. There is a mechanism for feedback review and performance enhancement for the faculty.

47 responses



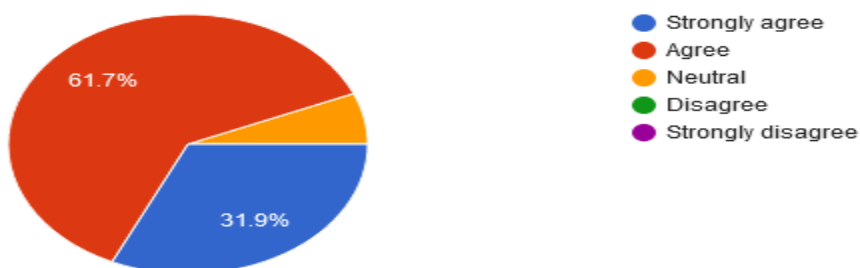
17. Data, documents, records and evidences are well maintained.

47 responses



18. Staff development needs are identified and programmes are initiated for the same.

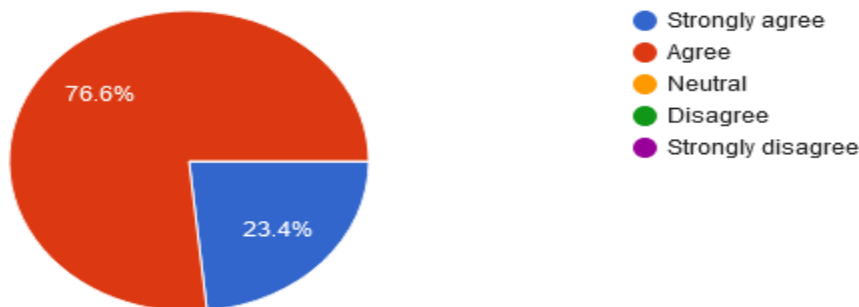
47 responses



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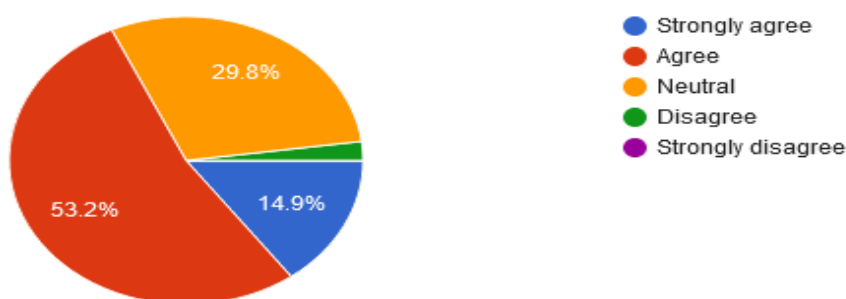
19. Capability/ potential of the staff are fully utilized.

47 responses



20. Recognition/ incentive /appreciation of the individual work is given


47 responses



Parents Feedback

Feedback obtained from the parents is considered as vital for the development of any educational institution. Parents' feedback is taken from approximately 277 parents about the institution for the year 2023 to 2024. Majority of 31% of the parents expressed that the discipline and cleanliness are excellent, 34% of the parents quality of teaching in the college are very good and 33% of the parents security arrangements in the college are excellent. Majority of 36% & 40% of the parents expressed that the approachability and examination system followed by the college is good. Majority of 34% of the parents expressed that the quality of teaching is very good. 41% of the parents feel good regarding lab and library facilities. Majority of 36% parents feel that the placement training provided by the institution is good. 43% of parents say that extracurricular activities are good. Majority of 42% of the parents feel that the sports facility is good.




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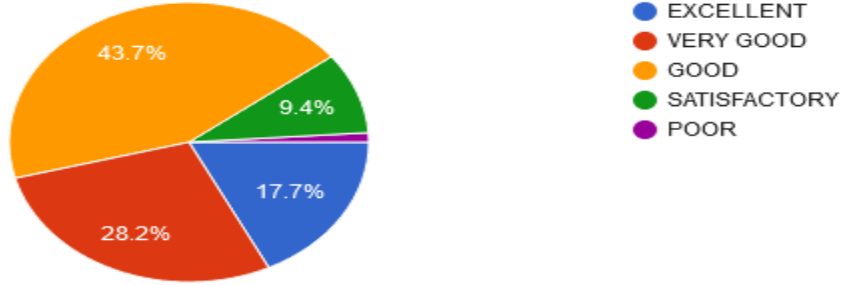
Feedback Analysis Report

From the Parents feedback analysis it is evident that the parents believe that their wards develop good soft skills and ethical values during their course of study. It is observed that they have expressed their expectations towards the institution have been fulfilled especially from the employability point of view.

Few suggestions that we got from the parents were, they required betterment in the areas of placement by inviting much reputed foreign companies. Online training regarding the placement could be increased by inviting reputed institutions.

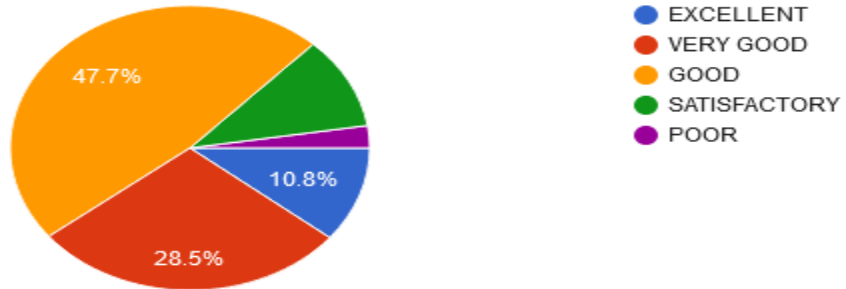
1. College environment/வளாகத்தின் சூழ்நிலை


277 responses



2. Infrastructure/உள் கட்டமைப்பு

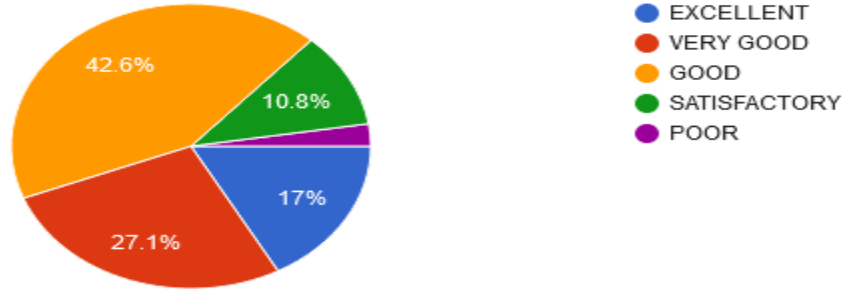
277 responses




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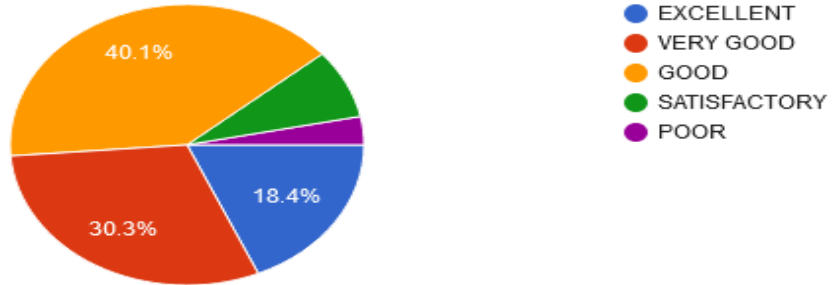
3. Administration/நிர்வாகம்

277 responses



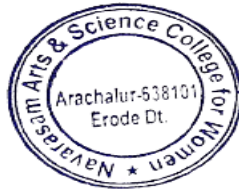
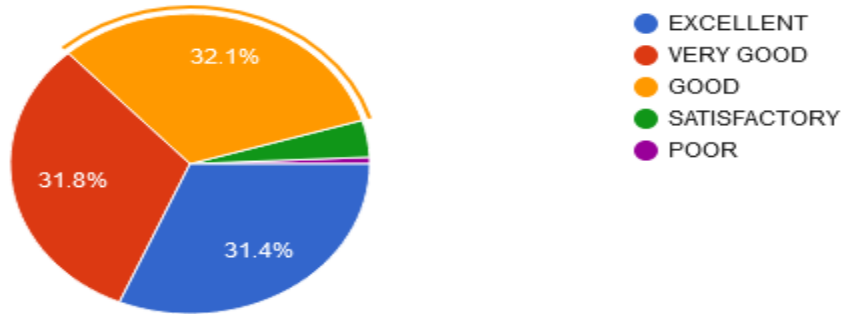
4. Approachability/அணுகுமுறை

277 responses



5. Discipline& Cleanliness/ஒழுக்கம்& தூய்மை

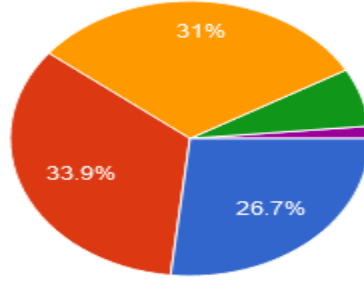
277 responses




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6. Quality of Teaching/கற்பித்தல் தரம்

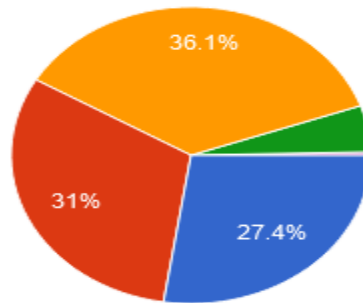
277 responses



EXCELLENT
VERY GOOD
GOOD
SATISFACTORY
POOR

7. Examination system/தேர்வு முறை

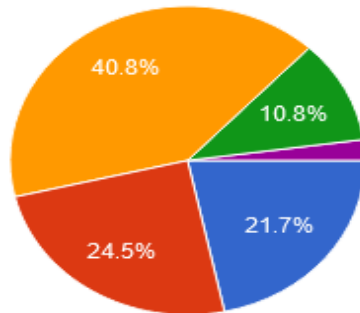
277 responses



EXCELLENT
VERY GOOD
GOOD
SATISFACTORY
POOR


8. Laboratory Facilities& Library/ஆய்வு கூட வசதிகள் & நூலகம்

277 responses



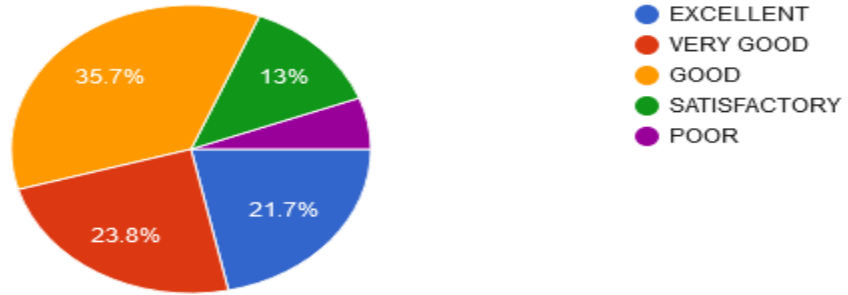
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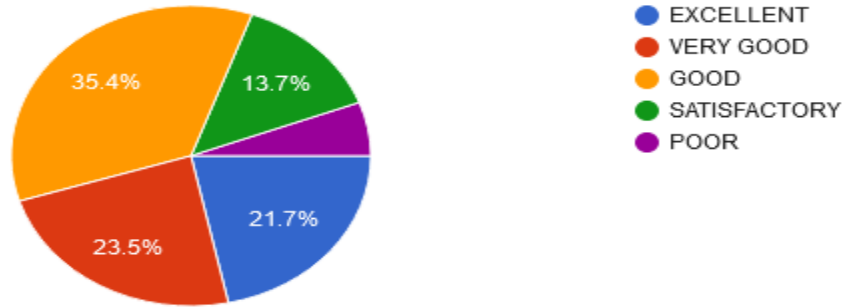
9. Placement training/வேலை வாய்ப்பு பயிற்சி

277 responses



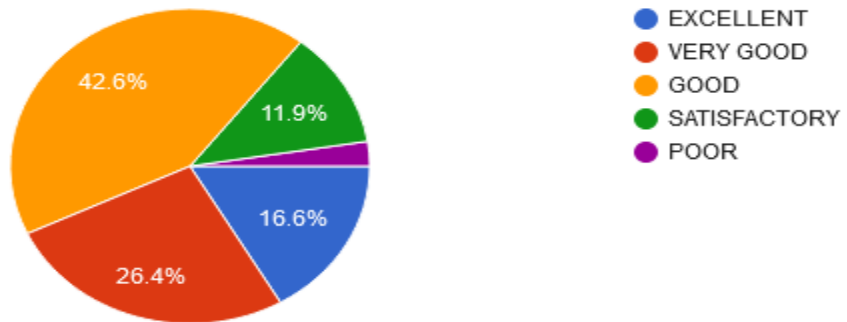
10. Campus(Placement)drive/வேலை வாய்ப்பு முகாம்


277 responses



11. Extracurricular activities/கூடுதல் கல்விசார் நடவடிக்கை

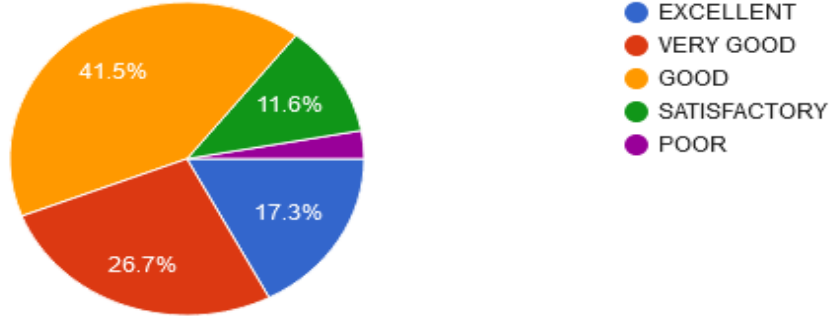
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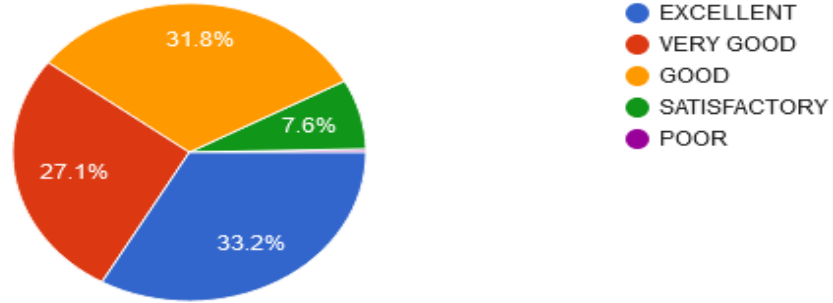
12. Sports facilities/விளையாட்டு வசதிகள்

277 responses



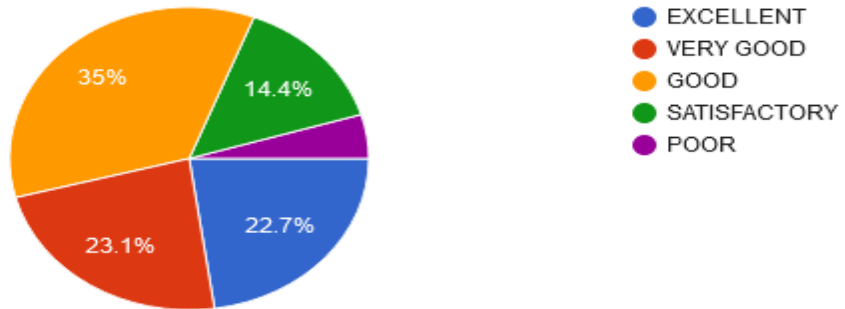
13. Security arrangements/பாதுகாப்பு ஏற்பாடு

277 responses



14. Student amenities(Bus,Canteen,Browsing,Lab etc)/மாணவர்கள் வசதிகள் (பேருந்து,கேன்டின்,இணையதள வசதிகள்)

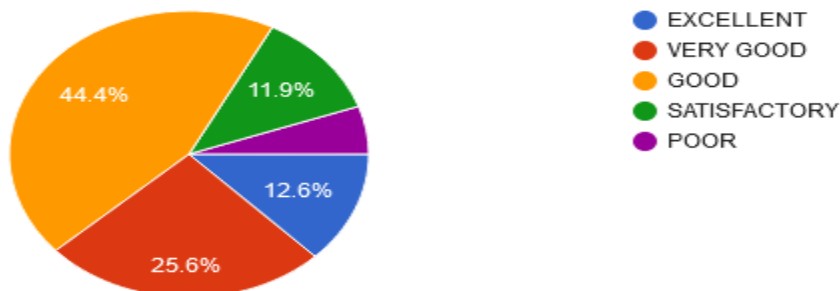
277 responses




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15. Medical facilities/மருத்துவ வசதி

277 responses



ALUMNI FEEDBACK

The contribution of alumni to the activities of the College is substantial especially in the development of the institution. Nearly 188 alumni were given their feedback for the academic year 2023-2024. The feedback from the alumni reveals that 95% of them feel proud to be a part of the institution and 89% of them willing to contribute to the development of the institution. 89% of the Alumni agree that they receive communications from the college/Department through Mails/ Calls/SMS etc., and 63% of them agree to deliver a Guest Lecture / Special Talk / Motivational Session for their juniors if they are invited. 86% of the alumni express the need to improve alumni involvement in the development of the College.


Majority of alumni 42% are highly satisfied with the faculty's potential and 60% are satisfied with the available library facility inside the college. Majority of alumni (66%) are satisfied with the college environment, its admission procedure, the infrastructure and lab facilities provided by the institution. 62% of the alumni are satisfied with the placement training given to them and few suggested to improve the standard of the training and the placement procedures by inviting reputed companies inside the campus. 71% of the alumni are satisfied with the hostel facilities and 64% of them are satisfied with the sports and cultural activities. 76% of the alumni agree that the curriculum followed in the institution is relevant to their job.

Feedback Analysis Report

The alumni feedback analysis report reveals that the majority (96%) of the alumni are happy and proud to be a part of this institution and they agreed that they would recommend their friends and relatives to enrol in this institution. All of them were highly satisfied to the point that they receive regular updates via SMS/ mails/ calls/ Facebook etc.

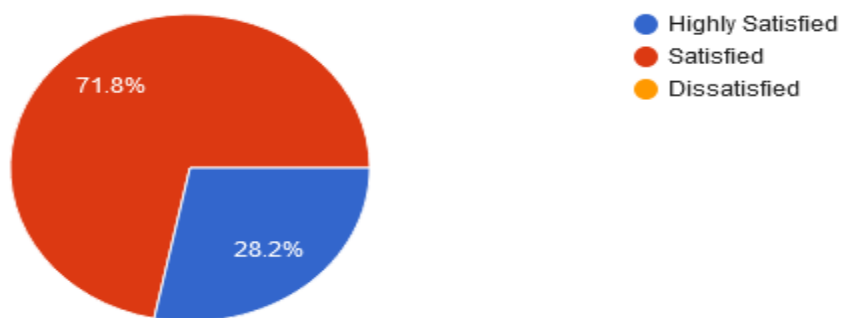
From the analysis many alumni have suggested to concentrate more on the development of the infrastructure and concentrate more on the training of the students in the employability point of view.




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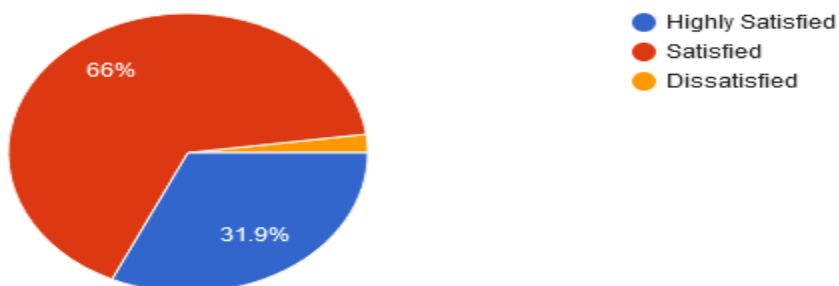
6. Admission Procedure

188 responses



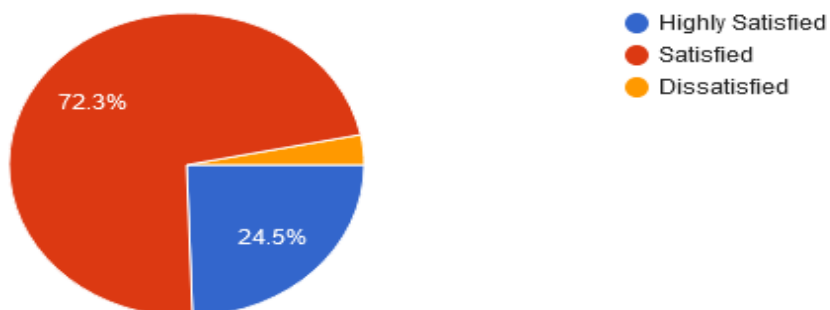
7. Environment


188 responses



8. Infrastructure & Lab Facilities

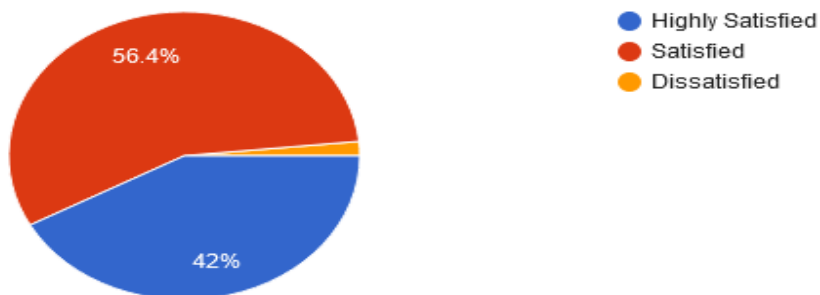
188 responses




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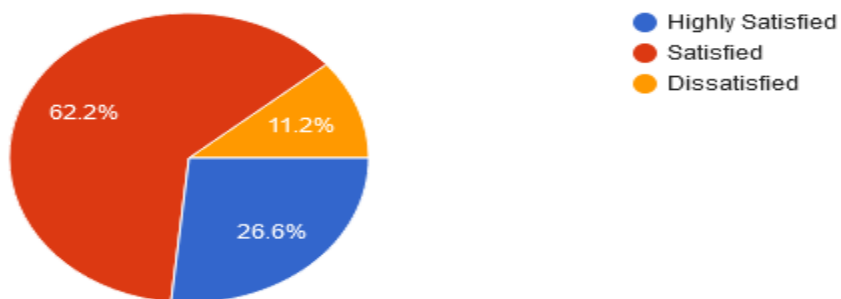
9. Faculty

188 responses



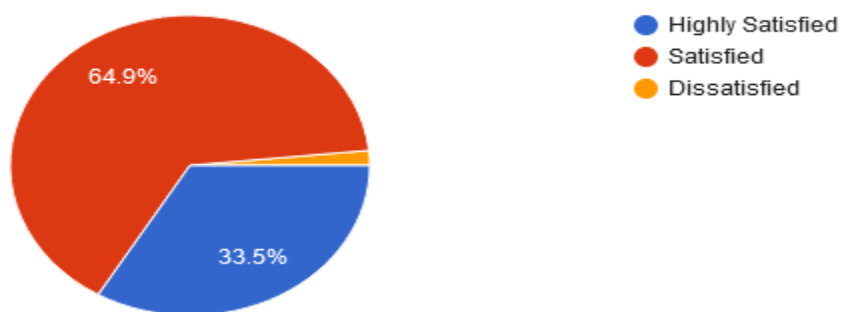
10. Training & Placement


188 responses



11. Educational Resources

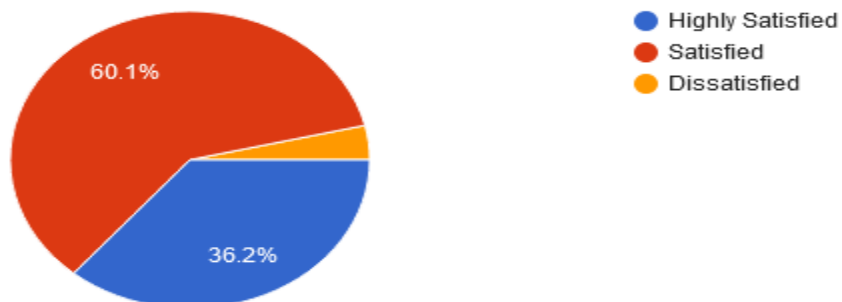
188 responses




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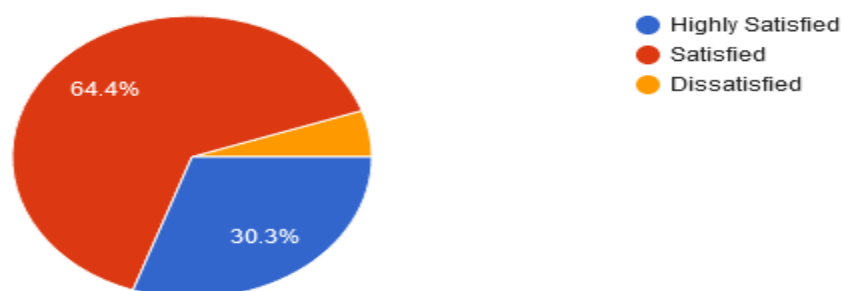
12. Library

188 responses



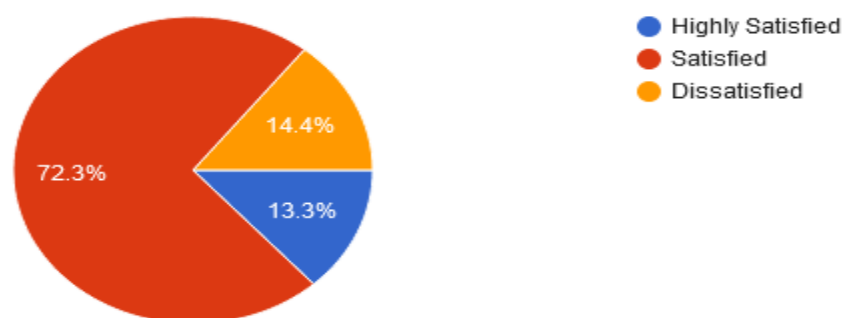
13. Sports & Cultural Activities


188 responses



14. Canteen Facilities

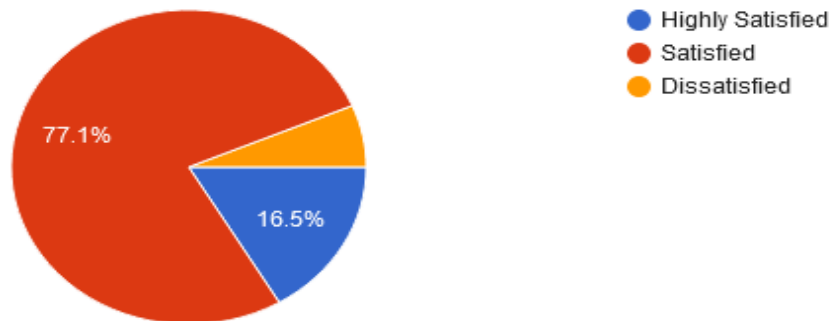
188 responses




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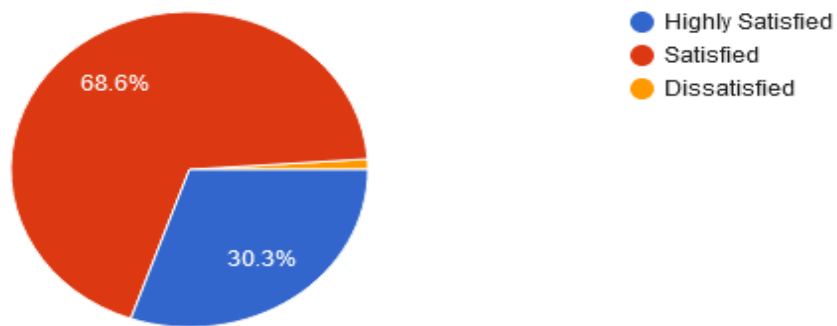
15. Hostel Facilities

188 responses



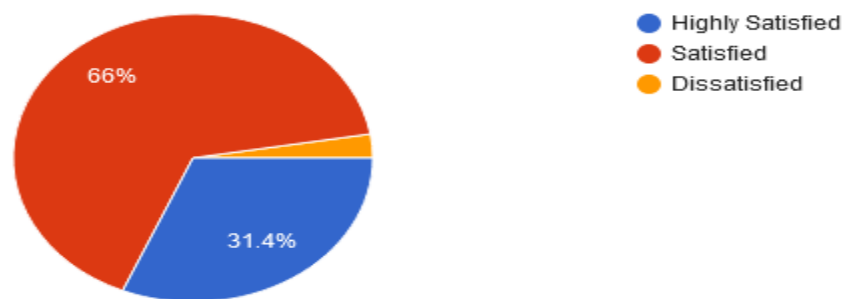
16. Level of satisfaction towards the College


188 responses



17. Alumni Association/Network of Old Friends

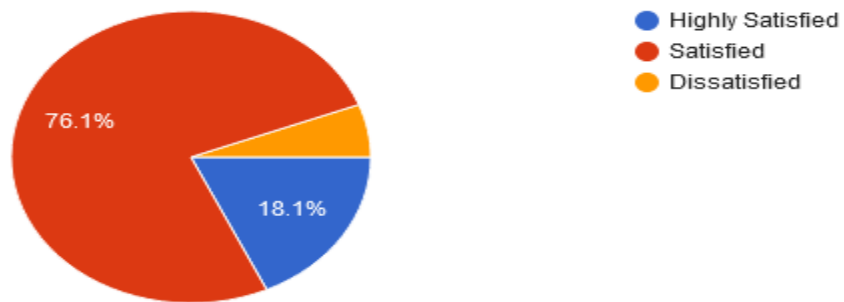
188 responses




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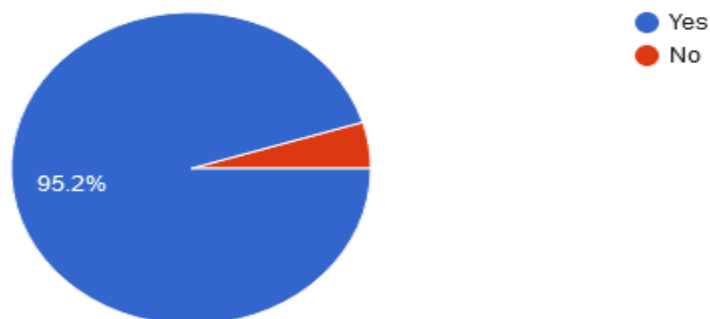
18. Relevance of curriculum in your Job

188 responses



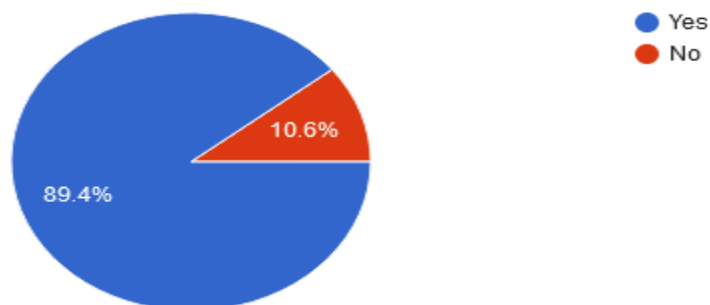
19. Do you feel proud to be an alumni of Navarasam?


188 responses



20. Are you willing to contribute to the development of our Institution?

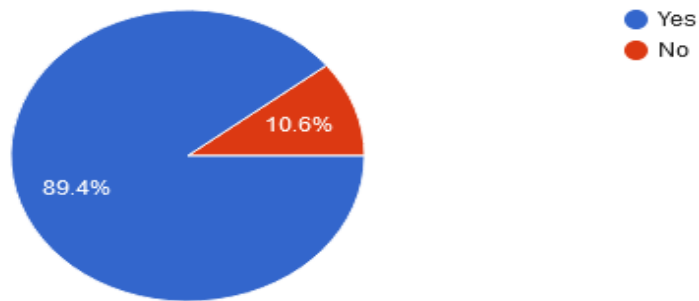
188 responses




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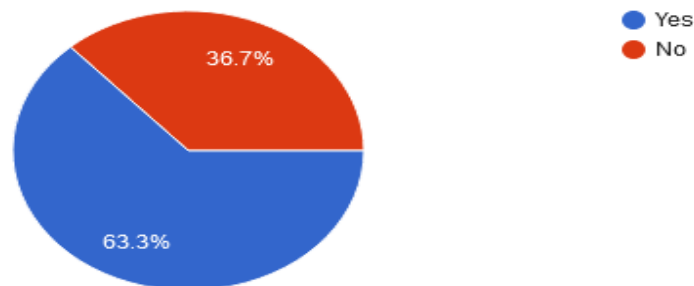
21. Do you receive communications from the college/Department through Mails/ Calls/SMS etc?

188 responses



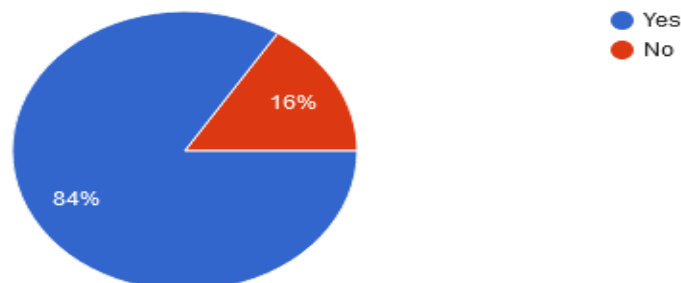
22. If you are invited to deliver a Guest Lecture / Special Talk / Motivational Session for your juniors, will you be interested?

188 responses



23. Is there a need to improve the general environment in the College/Department and attitude of the people?

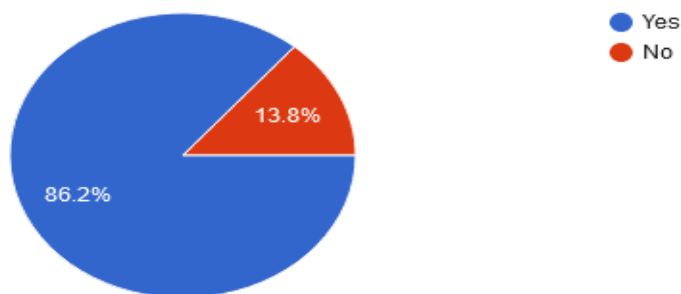
188 responses



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24. Is there a need to improve alumni involvement in the development of the College?

188 responses




Employers Feedback

Employers' feedback is obtained from recruiting agencies, corporates with the help of structured questionnaires. Their feedback is sought on the following areas: Employee's acquaintance with technical/teaching skills and knowledge, adequacy of necessary communication skills to meet the job requirements, ability to find immediate practical solutions for field problems, familiarity with latest technological devices, adjustment to ethos of the organization and maintaining cordial relationship with the co-workers. It was found from their feedback that 69% of the employers agreed that the candidates from our institution who are employed in their organisation have good communication skills required for them. It was noted that 69% of the respondents agreed to the fact that the students are open to innovative ideas and learning new techniques and they are ready to work as a team. Majority of 55% and 66% of employers agreed to the point that the students are very creative and have good leadership qualities. 66% of them agreed that the candidates from our institution maintain a cordial relationship with subordinates and higher officials. 52% & 48% of the employers agree that the candidates are very much ready to take up extra responsibility in their workplace and they are satisfied with their overall performance.

Feedback Analysis Report

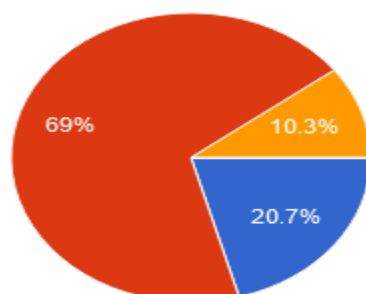
They highlighted the importance to improve upon the domain knowledge to meet the emerging societal needs.




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5. General communication skills

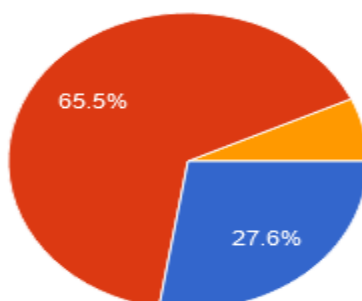
29 responses



- Highly Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Highly Dissatisfied

7. Working as part of a team

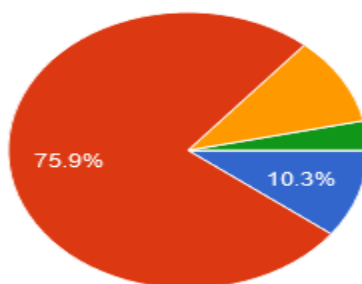
29 responses



- Highly Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Highly Dissatisfied


6. Developing practical solutions to work place problems

29 responses



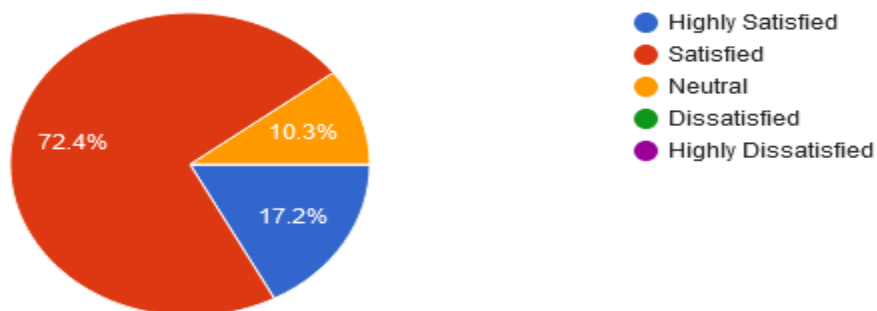
- Highly Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Highly Dissatisfied




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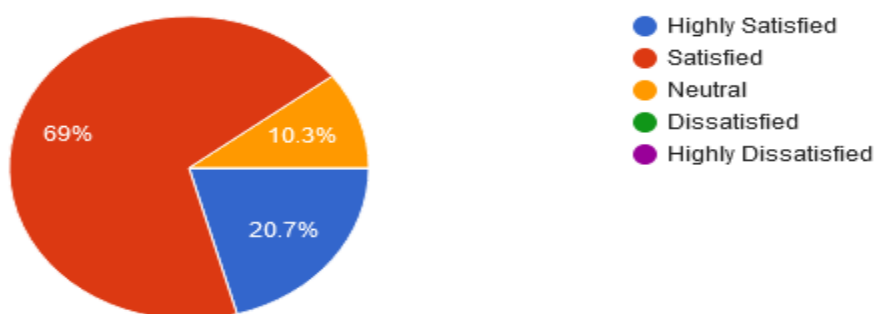
8. Planning and organization skills

29 responses



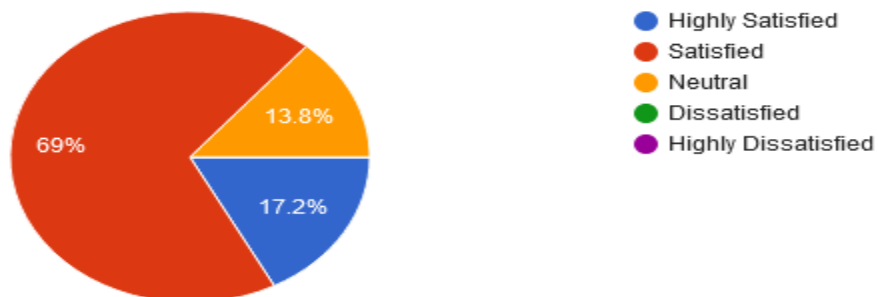
9. Open to new ideas and learning new techniques


29 responses



10. Ability to contribute to the goal of the organization

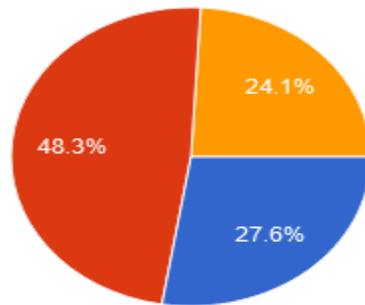
29 responses




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11. Technical knowledge/skill

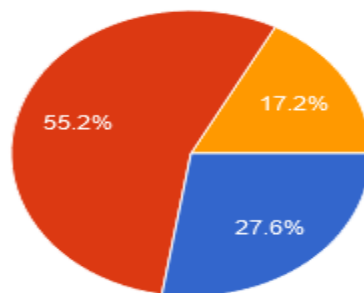
29 responses



- Highly Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Highly Dissatisfied

12. Leadership qualities

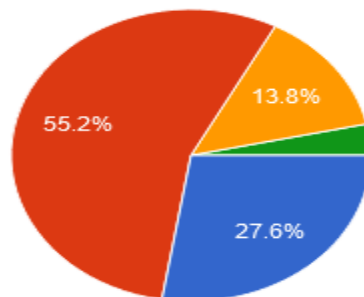
29 responses



- Highly Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Highly Dissatisfied


13. Creativity

29 responses



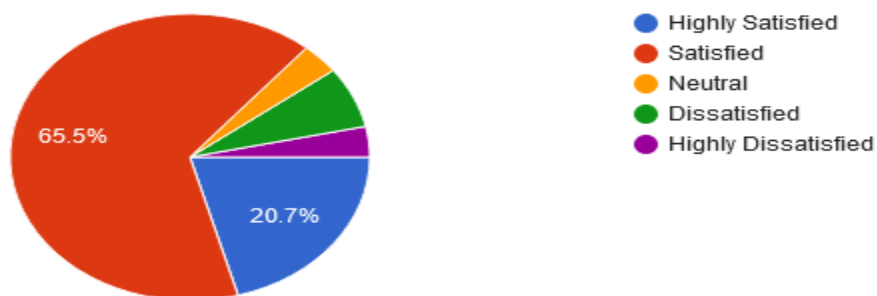
- Highly Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Highly Dissatisfied




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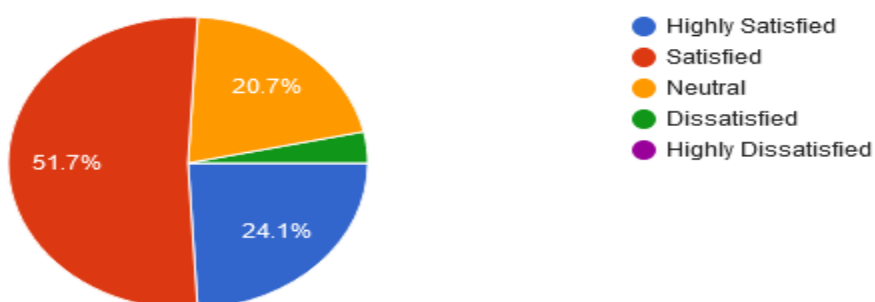
14. Relationship with seniors/peers/subordinates

29 responses



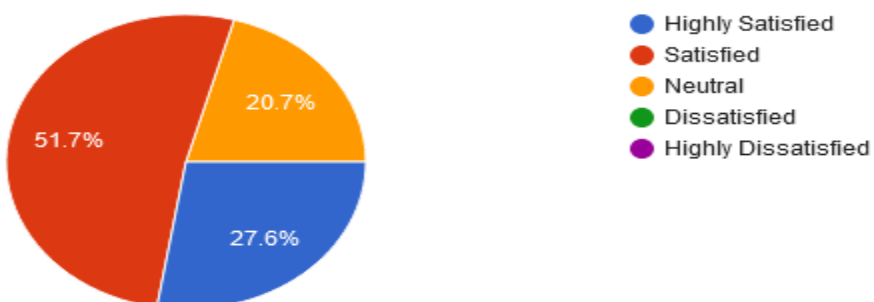
15. Involvement in social activities


29 responses



16. Ability to take up extra responsibility

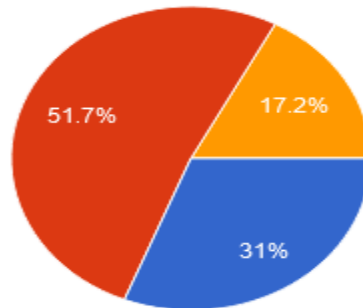
29 responses




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17. Obligation to work beyond schedule if required

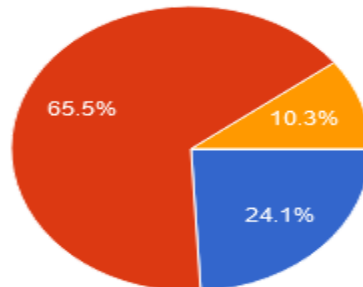
29 responses



● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

18. Readiness to take new assignments

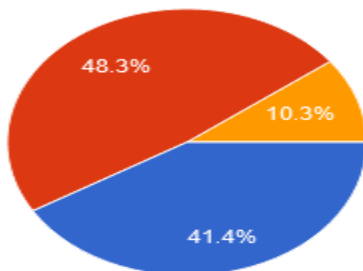
29 responses



● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied


19. Overall performance

29 responses



● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied





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ACTION TAKEN

- We are attempting to change the canteen in response to student suggestions and measures will be taken to raise the caliber and supply of food and snacks.
- As per the student's recommendations and expectations, we will try to bring top companies to conduct pools in the institution.
- To ensure the improvement and high quality teaching, we are attempting to choose the qualified and effective staff members.
- As per alumni's suggestions, we are working to improve the communicative skill of the students.
- We are planning to recruit a placement officer to satisfy the placement requirements of the alumni and student's.
- We will endeavor to expand the sports hours and other requirements for the sports and cultural programmes in response to alumni comments.




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